

# Wölves Play Café Charter

Welcome to Wolves Play Café! We're Lisa and Helen and want to do all we can to help you enjoy playing.

We want everyone of all ages to feel safe, relaxed and enjoy playing. So here are our **Ten Play Points for Wolves Play Café**. By taking part in a session you are agreeing to follow the below, and we have a responsibility to ensure these are followed by everyone.

- We have maximum numbers of spaces available at each session for the safety and enjoyment of adults and children and we will not exceed these.
- Children must be supervised at all times. Your child's safety and the way they relate and play with other children is your responsibility and not staff or volunteers of Wolves Play Café or the session spaces.
- Please help us take care of the room, the equipment and each other :)
- There will always be child-friendly facilities at play sessions such as pushchair parks and baby-changing areas and we ask you use these for the safety and enjoyment of everyone.
- We want you to be part of Wolves Play Café and how it develops and will give opportunities for feedback. Please talk to us about how we can do things differently if you are unhappy or if you have any ideas.
- We ensure everyone at Wolves Play Café is safe and supported by having relevant policies and procedures in place that are always readily available to view. Should you wish to raise a safeguarding, health and safety or other concern please talk to one of us.
- We will always ask for written permission before taking any photographs in a play session. You must not photograph any other children than your own in a session.
- Did you know the 'Right to Play' is Article 31 of the UN Rights of the Child!? At Wolves Play Café, you can be noisy, you can get messy and you can enjoy playing! We will try our best to make engaging, fun and accessible play opportunities which change regularly.
- We invest all funds into Wolves Play Café to support young children and their caregivers in our city. Your booking fee, purchases in the café and other donations ensure we can offer quality play led by experienced staff that is subsidised and accessible to everyone.
- Above all, we want to create a space for you and little ones to have fun, share stories and make memories playing so let's enjoy together!

